

Ime i prezime: \_\_\_\_\_

Adresa: \_\_\_\_\_

E-mail: \_\_\_\_\_

## **OBAVIJEST O NAČINU PODNOŠENJA PRIGOVORA POTROŠAČA**

Sukladno odredbama Čl. 10 Zakona o zaštiti potrošača obavještavamo potrošače da prigovor na kvalitetu naših usluga mogu dostaviti u pisanom obliku neposrednom predajom na gore navedenu adresu.

Temeljem istog Zakona obvezujemo se odgovoriti na Vaš prigovor u pisanom obliku najkasnije petnaest (15) dana od zaprimanja dopisa na adresu koju ste naveli.

## **NOTICE OF FILING CONSUMERS COMPLAINT**

Pursuant to the regulations in Art. 10 of Consumer Protection Act, we inform the consumers that any objection to the quality of our services can be delivered in writing to the address quoted here above.

Based on the Consumer Protection Act, we commit to respond to your complaint in writing no later than fifteen (15) days from the receipt of your letter to the address you specify therein.

---